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CHIROPRACTIC & WELLNESS

Dear Clients,

We are beyond excited to announce that we are officially open. We look forward to welcoming you and your family back into our office.

It is very important that we ensure the safety of our clients and our team as we resume operations. Please take the opportunity to review our safety and sanitary standards, as well as the new procedures we have implemented in our clinic.

- All touched surfaces will be scrubbed with a government-approved disinfectant before and after each patient.
- You are required to wash your hands upon entering the office with the provided hand sanitizer or with the soap and water located in our washroom.
- Our reception area has been modified to include protective glass at the front desk.
- All of our therapists will sanitize or wash their hands between each patient visit.
- Our therapists will wear surgical grade masks during your treatment.
- All clients are required to wear a mask when in our office. Please ensure you bring a mask with you to your appointment. It is not required to be medical grade.
- If you are not feeling well in advance of your appointment, please postpone your appointment until you are feeling better and confident you are not experiencing any COVID-19 symptoms. Our therapists reserve the right to cancel your appointment if they are not comfortable treating a client that does not adhere.
- To help screen our clients you will receive a simple questionnaire before every appointment via email. Our team will go through the questionnaire again on arrival.
- Our appointment booking system has undergone some transformation in order to keep you safe. We will be booking patient visits at a frequency that minimizes the amount of people within our office at any given time to help maintain physical distance protocols. We ask for your cooperation and patience as we work through all the technology and process changes we have implemented.

1592 Barrington Street Suite 200 • Halifax, NS • B3J 0C7
t: 902-492-2102 • f: 902-492-2103
info@maritimechiropractic.ca • www.maritimechiropractic.ca



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- If you arrive early for your appointment or you are late, please contact us by phone so we can help guide you. Our goal will be to maintain our daily schedule as much as possible but the number one priority will be to keep everyone safe.
- If at any time during your visit with us you feel uncomfortable or unsafe PLEASE communicate with one of our team members or therapists and we will attempt to resolve and help you feel safe or rebook your appointment.

All of the new procedures will be monitored and adjusted as regulations change and recommendations evolve. You and your family's health are our primary concern. A properly functioning body is key to regaining and maintaining good health and we are committed more than ever in providing this care for each you!

Please call the office or email us to setup your next appointment.

Sincerely,

The Maritime Chiropractic & Wellness Team